

# US Army Recruiting Command



**Soldier and Family Well-Being**



**U.S. Army Recruiting Command**



# Recruiter Family Facts

- Two-thirds of Recruiting Soldiers and families live 50 miles or more from military installation
- Delivery of Service hindered by distance from service providers
- Absence of standard Military Family Support System causes feelings of isolation
- Excessive travel sometimes required in order to volunteer, receive training, or attend/support military functions (i.e., ATC, newcomer orientation, FRG, and AFTB)



# **“Well-being is Commander’s Business”**

**“Commanders and other leaders committed to the professional Army ethic promote a positive environment. If leaders show loyalty to their Soldiers, the Army, and the Nation, they earn the loyalty of their Soldiers. If leaders consider their Soldiers’ needs and care for their well-being, and if they demonstrate genuine concern, these leaders build a positive command climate.”**



# Well-Being Vision:

*Provide Same Level Of Support To Our Soldiers And Families As That Enjoyed By Those Assigned To Military Installations.*

**Challenging  
because...**

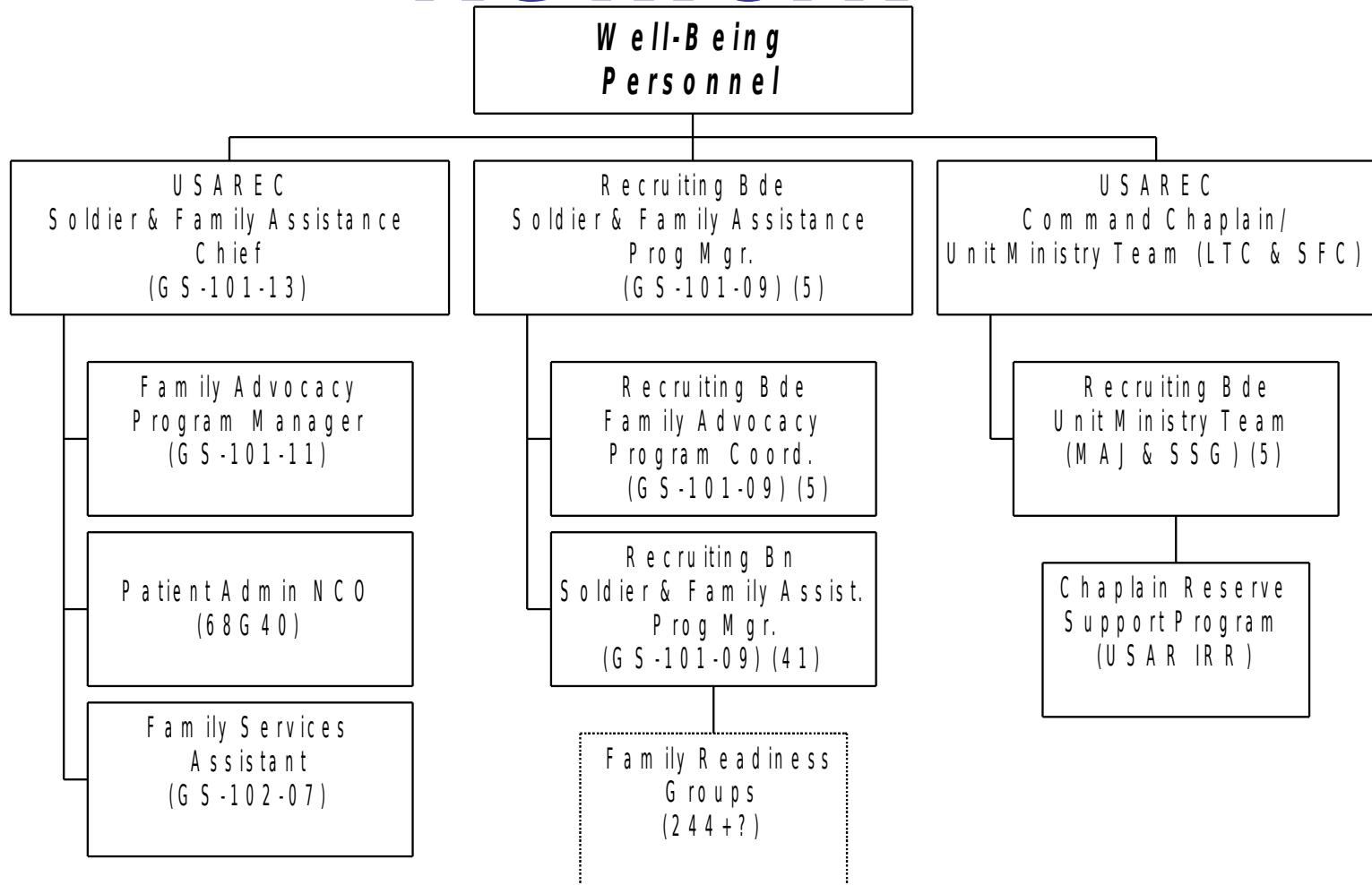
*Soldiers are assigned to locations where they can be the most successful, not where they can receive the best support.*



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# USAREC Well-Being Network



# Program Responsibilities of SFAs

- Army Career and Alumni Program
- Army Emergency Relief
- Army Family Action Plan
- Army Family Advocacy Program
- Army Family Team Building
- Consumer Affairs and Financial Assistance Program
- Disaster Preparedness
- Elder Care
- Exceptional Family Member Program
- Family Member Employment Assistance
- Information, Referral, and Follow-up
- Nonappropriated fund (NAF) management for SFA programs.
- Relocation Assistance
- Retirement Services Information
- Sexual Assault Prevention and Response Program
- Sponsorship Training
- TRICARE/TPR/TRPADFM
- Volunteer Management
- Armed Forces Vacation Club





# JSAREC SFA Initiatives

- Battalion-specific SITES files
- Destination USAREC Briefings
- Civilian Partnerships: American Legion & American Red Cross
- USAREC AFAP
- Army Family Team Building Level 1
- USAREC Volunteer Awards
- SFAB Web site
- Pre-Command Course
- TRICARE Prime Remote and TPRADFM



# USAREC Communications

- **Recruiter Journal**
- **Battalion Newsletters**
- **USAREC intranet web site:**  
**<http://home.usarec.army.mil>**
- **USAREC SFAB Internet web site:**  
**[www.usarec.army.mil/hq/hrd/SFA/index.htm](http://www.usarec.army.mil/hq/hrd/SFA/index.htm)**
- **Toll-Free Numbers**
  - **Battalion SFA Managers:**
    - **(800) 790-0963**
  - **HQ USAREC SFA:**
    - **(800) 223-3735, Extensions:**  
**6-0735 6-0217 6-0421 6-0239**





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## Army Family Action Plan



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# Why AFAP?



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- ... the voice of the people to senior leadership**
- ... recommends solutions along with concerns**
- ... issues come from Active Duty, National Guard and Reserve Soldiers, retirees, family members, DA civilians**



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- ... addresses the demands of Army life**
- ... real time information -- current environment**
- ... contributes to Soldier and family retention**
- ... improves our standards of living**



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- ... makes the Army a better place to live and work!**



# Typical Issues Completed at USAREC Level

- Cell phones for recruiters
- Spouse appreciation certificate
- Limited foreign language speaking TRICARE customer service.
- Funding for military dependents in southern Puerto Rico.
- SFA's for recruiting battalions
- 800 Numbers for SFA's



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# Past Successful Issues Submitted by USAREC to DA AFAP

- TRICARE Prime Remote
- Mail order Pharmacy
- Frame of Choice & FOCUS
- General Anesthesia (Dental)
- EFMP Weight Allowance
- Change VHA Computation
- Enlisted Weight Allowance
- Leased Family Housing
- Nutritional Supplements
- Establish SSE NAF for Family Programs and Volunteer Support



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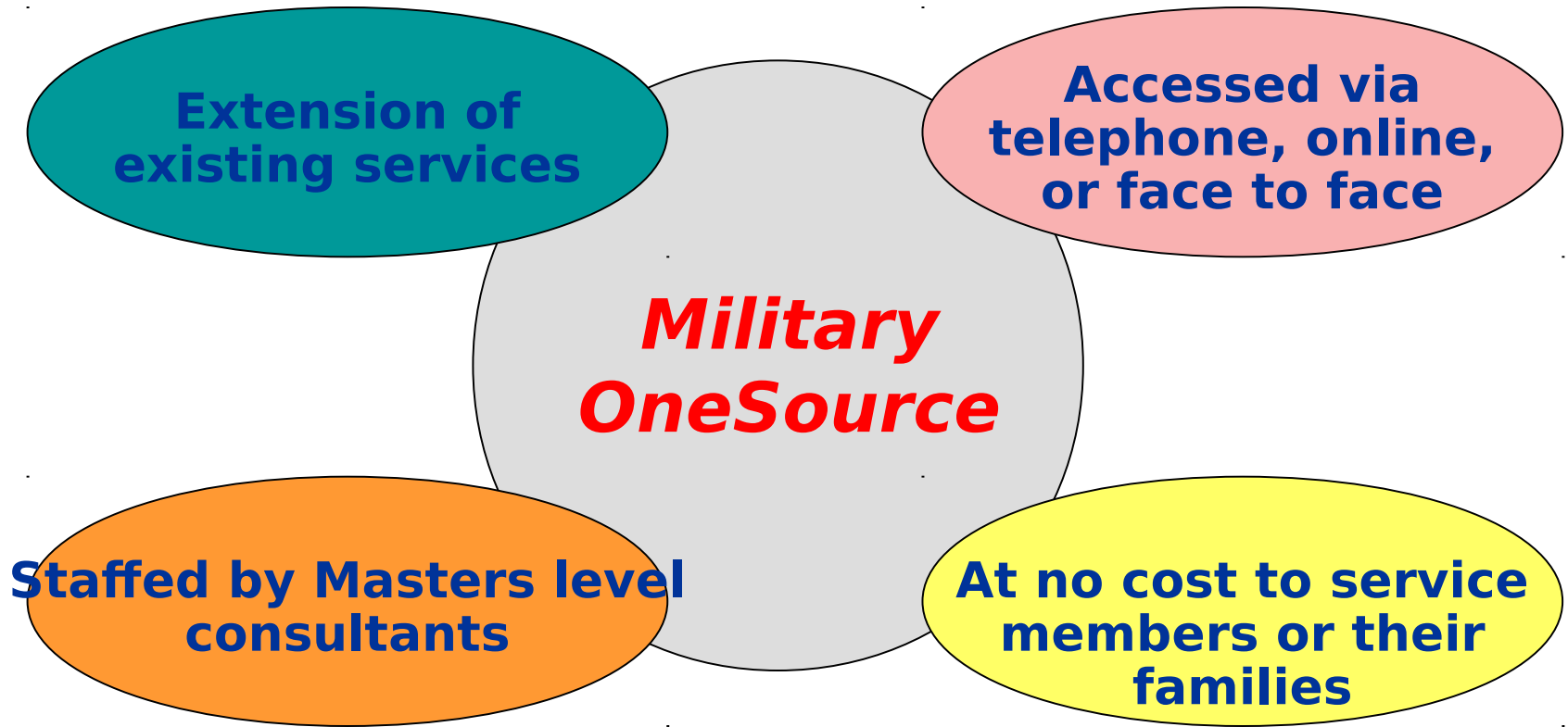
**Military OneSource**



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# What is Military OneSource?



# “One Source One Stop”

## Who is Military OneSource for?

Anyone needing support services - anytime

↑  
Individuals and families separated from installations

↗  
When you don't have time

***Military***

***One Source***

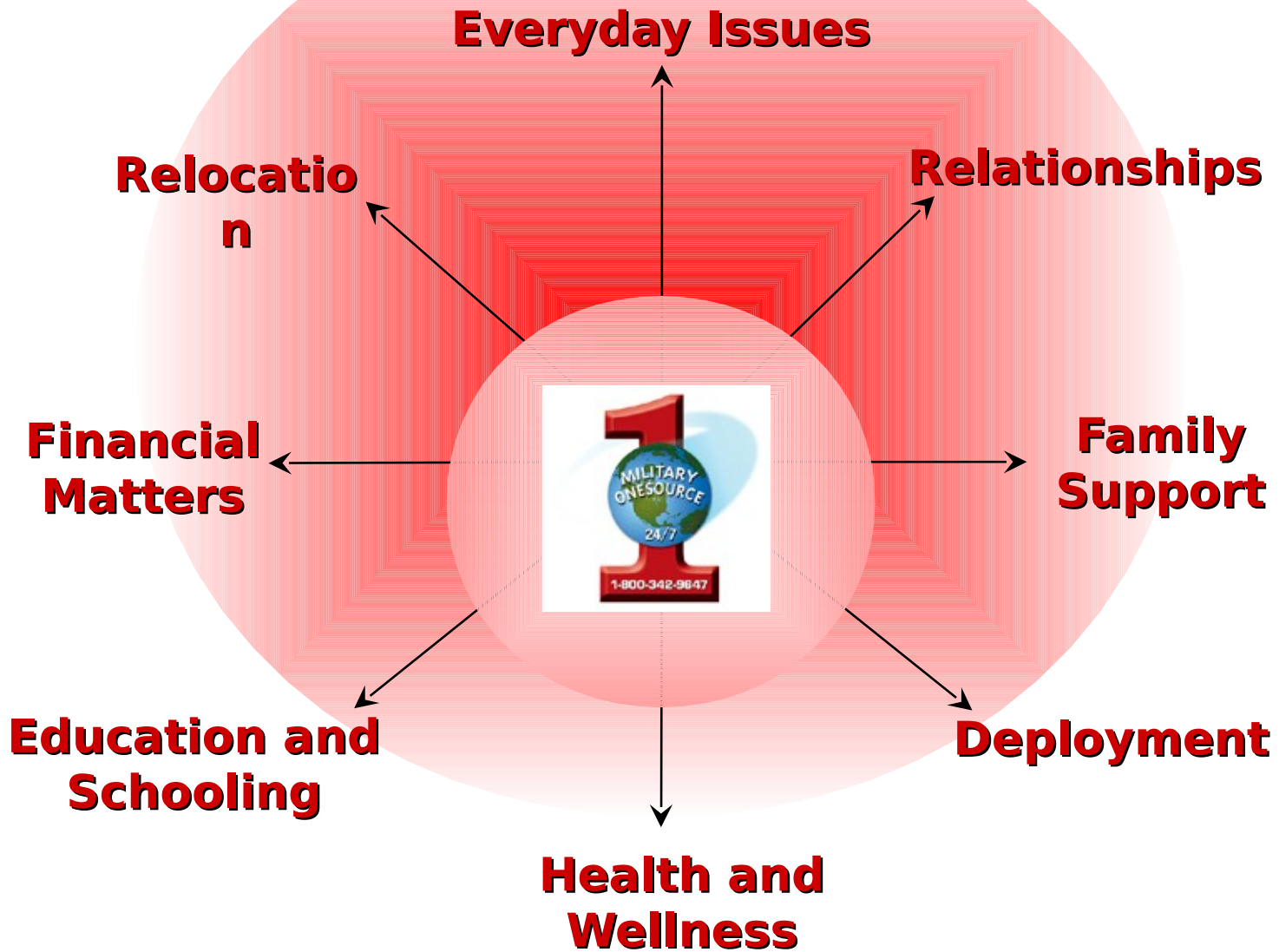
↗  
When you need counseling

→  
When you prefer the  
convenience of a phone call  
or an email



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# Military OneSource Consultants

- **Masters level consultants at the call center and licensed Masters level counselors in your community**
- **Multi-cultural, multi-lingual staff, 140+ languages simultaneously translated**
- **TTY/TDD accessible phones**
- **The ArmyOneSource.com web site is accessible for low vision users needing assistive technologies (section 508 compliant)**



# Face-to face Counseling

- **Counseling sessions in your community**
- **Licensed Masters level counselors**
- **Short term problem resolution**
  - **Family issues**
  - **Adjusting to return from deployment**
  - **Grief counseling**
  - **Marital issues**
- **No charge to Soldiers or family members**
- **Available after duty hours**



# Military OneSource

**Toll-free Telephone Access -**

**(800) 464-8107**

**Face-to-face Counseling  
Consultation and Referrals  
Educational Materials**

**Online access -**

☉ **URL:**  
**<http://www.militaryonesource.com>**

☉ **UserID & Password:**  
**Create personal access code**

The screenshot shows the Military OneSource website. At the top, there's a navigation bar with links like 'Military HOMEFRONT', 'Pay Charts', 'TRICARE', and 'Military Discounts'. Below this is a search bar and a welcome message. The main content area is divided into several sections: 'AREAS OF INTEREST' with a dropdown menu, 'BROWSE BY CATEGORY' with a list of topics like 'Spouse Training, Education & Career', 'Children & Youth', 'Parenting', etc., 'WHAT'S NEW' featuring an article about April being the Month of the Military Child, 'FILE YOUR TAXES FOR FREE' with a TurboTax logo, 'EVENTS & COMMUNITY' with links to podcasts and webinars, 'RECURSOS EN ESPANOL', and 'RELATED LINKS'. On the right side, there's a 'WELCOME' banner with '24/7 SERVICE AND SUPPORT FOR YOUR LIFE'S DEMANDS' and a 'VIEW NOW' button. Below that is a 'NEED TO TALK?' section with a phone icon and a 'SEARCH & DECISION TOOLS' section with links to financial calculators, child care locator, etc. At the bottom right, there's an 'INSTALLATION NEWS' section.



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## Child Care Assistance Program



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# Military Child Care in Your Neighborhood

- Army Sponsored Community Based Child Care Spaces to support Single Soldiers, Dual Military Families, Working Spouses and Student Spouses
- Fees charged are comparable to those paid on post
- Supports AFAP Issues #513 *Child Care for Geographically Isolated Soldiers* and #569 *Expansion of Army Sponsored Community Based Child Care*
- For more information call **1-800-424-2246** or [www.naccra.org/militaryprograms](http://www.naccra.org/militaryprograms)
- Military School Age and Youth Programs in Your Neighborhood are coming soon



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The National Association of Child Care Resource & Referral Agencies

NACCRRRA

Parent Central

[Home](#) :: [@ NACCRRRA](#) :: [Programs](#) :: [Public Policy](#) :: [Conferences](#) :: [Careers](#) :: [NACCRRRAware](#) :: [Military Programs](#)

### Military Programs

- [Military Partnership](#)
  - [Army](#)
  - [Marine Corps](#)
  - [Marine Corps Recruiters/USMEPCOM](#)
  - [Army Accessions Command](#)
  - [Navy](#)
  - [Navy Recruiters/USMEPCOM](#)
  - [Air Force](#)
  - [Air Force Recruiters/USMEPCOM](#)
  - [Guard & Reserve](#)
- [Operation Military Child Care](#)
- [Military Child Care In Your Neighborhood](#)
- [Quality Family Child Care](#)
- [Operation Child Care](#)

## NACCRRRA Military Partnerships

### Military Services:

[Army](#)
[Marine Corps](#)
[Navy](#)
[Air Force](#)

[Click Here for Online Subsidy Application](#)

[Download Application in Word format](#)  
[Download W-9 form](#)

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The National Association of Child  
Care Resource & Referral Agencies

NACCRRRA

Parent Central

Home @ NACCRRRA Programs Public Policy Conferences Careers NACCRRRAware Military Programs

## Military Programs

### ⊙ Military Partnership

- [Army](#)
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- [Guard & Reserve](#)

### ⊙ Operation Military Child Care

### ⊙ Military Child Care In Your Neighborhood

- [How it Works](#)
- [CCR&Rs](#)
- [Media](#)
- [FAQs](#)
- [Quick Facts](#)

### ⊙ Quality Family Child Care

## Military Child Care In Your Neighborhood

**Military Child Care in Your Neighborhood** is a Department of Defense (DoD) program designed to meet the child care needs of Service Members living in areas where on-base military child care is not available. Eligible Service Members include Recruiting Specialists, Reserve Office Training Corps (ROTC) instructors, Military Entrance Processing (MEP) personnel and Service Members on independent duty assignments who cannot access the high quality care available on military installations.

In the past, these families bore the full cost of their child care. Now with **Military Child Care in Your Neighborhood**, many of them will be eligible to pay reduced fees for the care of their children. To meet this need, the DoD has asked NACCRRRA to partner with state and local Child Care Resource and Referral Agencies (CCR&Rs) to locate or develop high quality child care spaces that meet DoD quality standards, and provide fee assistance to lower the child care cost to military families.

The civilian child care programs that provide **Military Child Care in Your Neighborhood** child care spaces are comparable in quality to Military operated on-base spaces and meet most DoD and Service standards.

The following are examples of programs that DoD considers quality care:

1. Nationally accredited child care centers or FCC homes
2. FCC homes with a CDA credentialed provider
3. Federal or GSA accredited centers

**Note: Military Child Care in Your Neighborhood services are not an entitlement and are subject to geographic availability of care and DoD and Military Service funding.**

**How exactly will Military Child Care in Your Neighborhood work?**

[Click here to find out.](#)



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## Family Advocacy Program



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# Abuse in the Army

- **Average age of physical abuse offender is 28 years**
- **Average age of sexual abuse offender is 26 years**
- **M/F ratio for child neglect is 47/53%**
- **M/F ratio for physical abuse offenders is 60/40%**
- **Army families with history of spouse abuse**

# FAP Mission

To Reduce Violence By:

- \* Educating soldiers and families about abuse and prevention.
- \* Ensuring prompt reporting and investigation of abuse.
- \* Providing soldiers and family members with the skills to thrive amidst the ever-changing world of the family, recruiting and the Army.



# Major Changes

- Jan 06 – Intimate Partner Abuse
  - Share domicile and reside together
  - Have a child together
- Apr 06 – Restricted Reporting Option
  - Can receive medical treatment and counseling
  - Not reported to military chain of command or investigators (CID, MP)



# Commander & NCOIC Roles

- \* Attend FAP education briefing within 45 days of assumption of command or position**
- \* Ensure all soldiers have a mandatory annual briefing on domestic violence and the Army Family Advocacy Program IAW AR 608-18**
- \* Commit to a partnership for safety**
- \* Build an atmosphere of trust**
- \* Connect soldiers and families to support. programs and services**



# Reporting

- \* All suspected or known incidents of abuse must be reported to USAREC COC within 24 hours**
- \* Cases must be referred to the nearest servicing military installation with a Family Advocacy Program Case Review Committee (CRC)**
- \* A substantiated / unsubstantiated case by the CRC is not the same as a civilian or military criminal investigation**
- \* Even if the case is handled in a civilian court, it must still go before a CRC**



# Responsibilities

- **Attend Case Review Committee (CRC) presentations pertaining to their soldiers and family members**
- **Ensure soldiers involved in domestic violence complete the treatment recommended by the CRC and/or ordered by the court**
- **Report soldiers convicted of misdemeanor crime of domestic violence to the Bde SJA and Bde FAPC IAW the Lautenberg Amendment.**



# **Transitional Compensation for Abused Family Members**

**To provide monthly monetary compensation and other tangible benefits to family members of service personnel separated for family member abuse**



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# **USAREC FAP Personnel**

## **HQ, US Army Recruiting Command**

Family Advocacy Program Manager

Jack Nix

(502) 626-0239

## **US Army Recruiting Brigades**

Family Advocacy Program Coordinators

1st Bde - Rose Smith

(310) 677-2938

2d Bde - Ken Gain

(404) 469-3243

3d Bde - Inge Nunn

(502) 626-0752

5th Bde - Laurence Hunter

(210) 295-0524

6th Bde - Paul Kilanski  
2073

(702) 639-



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## Sexual Assault Prevention & Response Program



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# Army Policy on Sexual Assault

Sexual assault is a criminal offense that has no place in the Army. It degrades mission readiness by devastating the Army's ability to work effectively as a team.....It is incompatible with the Army Values and is punishable under the Uniform Code of Military Justice (UCMJ) and other federal and local civilian laws... The Army will treat all victims of sexual assault with dignity, fairness, and respect.

AR 600-20, Paragraph 8-2



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# Sexual Assault Defined

- Sexual assault is a crime. It is defined as intentional sexual contact, characterized by use of force, physical threat or abuse of authority or when the victim does not or cannot consent.
- Sexual assault includes rape, nonconsensual sodomy (oral or anal sex), indecent assault (unwanted, inappropriate sexual contact or fondling), or attempts to commit these acts.
- Sexual assault can occur without regard to gender or spousal relationship or age of victim.
- “Consent” shall not be deemed or construed to mean the failure by the victim to offer physical resistance. Consent is not given when a person uses force, threat of force, coercion or when the victim is asleep, incapacitated, or unconscious.



# Types of Sexual Assault

- Rape
  - Physical force
  - Constructive force
  - Date/acquaintance (non-stranger)
  - Marital rape\*
- Nonconsensual sodomy
- Indecent assault
- Attempts to commit these acts
- Carnal knowledge\*

\*reported through the Family Advocacy Program



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# Sexual Assault Trends

Current sexual assault trend data shows that:

- The majority of military victims are 20-24 year-old females in ranks PVT-SPC
- Most military alleged perpetrators are 20-24 year-old males in ranks PVT-SPC
- Most military assaults occur in Soldier living areas, such as barracks
- More than half of sexual assault cases involve alcohol use

Source: Task Force Report on Sexual Assault Policies, dated 27 May 2004



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# Victim's Reporting Options

- Two reporting options
  - Unrestricted
  - Restricted
- Ensure victims receive medical, counseling and advocacy services
- Remove barriers
  - Perceived lack of privacy/confidentiality
  - Embarrassment/stigma
  - Fear of reprisal from offender
  - Lack of confidence in chain of command
  - Fear of repercussions regarding collateral misconduct
  - Concern about how report will affect their career, unit, and the mission
- Build victim's trust in system to increase reporting



# Leader Responsibilities

- Be Proactive
- Be aware of sexual assault risk factors
- Convey the message that sexual assault can be prevented
- Treat sexual assault victims with sensitivity
- Create a supportive environment
- Alleviate fear of reprisal
- Report alleged misconduct of perpetrators to law enforcement
- Delay action against victims for alleged collateral misconduct



# **USAREC SAPRP Personnel**

## **HQ, US Army Recruiting Command**

Sexual Assault Prevention & Response Program Manager

Jack Nix

(502) 626-0239

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Sexual Assault Response Coordinators

1st Bde - Rose Smith

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## Army Family Team Building



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# USAREC AFTB Program



**Purpose: To enhance personal and family preparedness for personnel assigned to USAREC.**

**Mission: To educate and train Recruiting Soldiers and family members in a wide variety of knowledge, skills, and behaviors designed to enhance self-reliance and preparedness to meet the challenges of**

**USAREC.**



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# USAREC AFTB

## Program

### Course Objectives

Students will.....

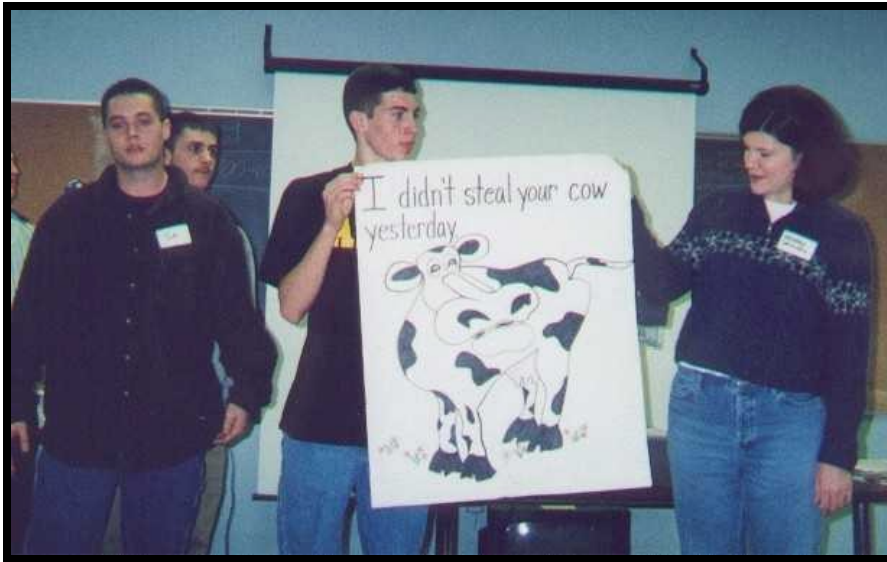
- Become familiar with the organizational structure of the USAREC AFTB Program
- Become familiar with goals and standards for Master Trainers and Instructors
- Check their knowledge by completing an assessment



# USAREC-Specific Programs

## Future Soldier Training

***Future Soldiers from the Louisville Recruiting Company enjoy a day of training.***



***Sustains interest in the Army***

***Allows volunteers to use their AFTB skills***

***Together Everyone Achieves Mission***



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# What are your questions?



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